Thank you for agreeing to participate in this interview with us. This is meant to be a follow-up to our satisfaction survey and should take about an hour. For the first 30 minutes we will ask the member about their experience and then for the second 30 minutes we want to hear more about the care partner's experience. It's important that you know that it is up to you whether you take part in this interview, you may choose to stop at any time and it won't affect your standing with us at CEP. Please provide your honest opinions. The contents of this interview are completely confidential and will only be used by our research staff to better understand your experiences with CEP virtual programming. With your permission, we would like to record this interview so we can refer to it later. Would that be okay?

We would like to just speak with the member for this section, if that is alright. We anticipate in 30 minutes we'll switch off and only speak with the care partner.

MEMBER INTERVIEW

V. Satisfaction w/ VP Content

Next, we'll ask you some brief questions about your experience with the different parts of virtual programming.

- **On a scale from 1 to 10, how excited are you to do CEP activities each week?**
    - o What motivated you to engage in CEP activities?

- **What kinds of CEP activities have you really enjoyed?**
    - o Weekly Content?
    - o Coffee chats with Kimberlee?
    - o Member support groups with Suzette?

- **Did the content prompt you to change real-world behaviors? What did this look like?**
    - o Additional research into topics?
    - o Strategies used in daily life?
    - o Conversations with care partner?
    - o Sharing with friends/family?

- **What would you change about virtual programming to make it better?**
    - ▪ If you could change one thing, what would it be?

II. Strategies

We also want to understand what strategies you've used to engage in virtual programming.

- **How do you remember to complete virtual programming?**
    - o What strategies did you use to do weekly content?
        - ▪ Schedule
        - ▪ Planner
        - ▪ Calendar

- **Have you used the CEP Checklist? How did this go?**

IV. Connectedness

It's important to us to understand how connected you feel to the Cognitive Empowerment Program and to the other members of your cohort.

- **How connected would you say you have felt with the CEP staff, your coach, and service providers during virtual programming?**

- **What things made you feel connected to the Cognitive Empowerment Program?**
  - Was the weekly email helpful in keeping you connected?
  - Were coach check-ins helpful in keeping you connected?
  - Were other things helpful in keeping you connected to the program during VP?

- **During virtual programming, how connected did you feel to other CEP members (e.g., your cohort)?**
  - What helped with this?

- **What would make you feel more connected to other CEP members/how can we improve?**

I. *Access/Planning/Scheduling*

First, we'd like to talk to you about the ways you have interacted with CEP's virtual programming over the last few months.

- **In general, did you use your tablet, a computer, or some other device to engage in virtual programming?**

- **Did you complete programming on certain days or at certain times each week? Did this change at all since you started virtual programming?**

- **How often do you complete all available programming for the week? Every week, every other week, never?**

- **What was frustrating for you when working through the virtual programming?**

- **What stands out to you as enjoyable about virtual programming?**

III. *Security/Privacy*

Next, we want to ask you a few questions about privacy and security when using the virtual programming

- **Do you have any privacy or security concerns about interacting w/ the VP on the tablet or computer?**

Were there activities that made you more concerned about privacy than others?

CARE PARTNER INTERVIEW

I. *Access/Planning/Scheduling*

First, we'd like to talk to you about the ways you have interacted with CEP's virtual programming over the last few months.

- **In general, did your partner use your tablet, a computer, or some other device to engage in Member virtual programming?**

- **What device did you use to engage in Care Partner Programming?**

- **Did you and your partner complete programming on certain days or at certain times each week? Did this change at all since you started virtual programming?**

- **How often did your partner complete all available programming for the week? Every week, every other week, never?**

- **Do you and your partner ever repeat content?**

- **What was frustrating for you when working through the virtual programming with your partner?**

- **What stands out to you as enjoyable about virtual programming?**

- **To what extent do you facilitate your partner's involvement in virtual programming?**

  - **How difficult is this for you?**

  - **How much time do you spend in a typical week completing tasks for CEP?**

  - **How often does your loved one ask you questions about the virtual content?**

    - **Accessing content?**

    - **Comprehending Material?**

- Do you feel your loved one could complete VP without your help?

- Did you ever decide not participate in weekly programming due to how difficult it would be?